

**POWER ENGINEERING COMPETENCY FRAMEWORK FOR POWER ENGINEERING PROFESSIONALS IN PUBLIC SERVICE
TECHNICAL SKILLS AND COMPETENCIES (TSC) REFERENCE DOCUMENT**

TSC Category	General Management					
TSC Title	Inter-agency Collaboration					
TSC Description	Manage relationships with peers and stakeholders from public sector agencies for power systems development, operations and regulation					
TSC Proficiency Description	Level 1	Level 2	Level 3	Level 4	Level 5	Level 6
			<Insert TSC Code>	<Insert TSC Code>	<Insert TSC Code>	<Insert TSC Code>
			Build day-to-day working relationships with peers and counterparts from public sector agencies to foster collaboration and mutual benefit	Establish working relationships with peers and counterparts from public sector agencies to improve knowledge sharing and support agency priorities	Develop inter-agency collaboration strategies and enhance partnership networks which may provide strategic value to the agency	Influence and strengthen inter-agency collaboration and partnerships which may provide strategic value to the agency and further the national power agenda
Knowledge			<ul style="list-style-type: none"> Stakeholder relationship management principles Types of public service agencies in the power sector Peers and counterparts from public sector agencies Importance of understanding agency preferences and needs Communication methodologies to foster collaboration Active listening techniques Methods to identify mutual collaboration opportunities 	<ul style="list-style-type: none"> Stakeholder relationship management principles Roles and responsibilities of public service agencies in the power sector Methods used to communicate with peers and counterparts from public sector agencies Communication strategies to maintain positive relations with peers and counterparts from public sector agencies Relationship building and nurturing techniques Industry terminologies and technicalities 	<ul style="list-style-type: none"> Stakeholder relationship management principles Communication strategies to maintain positive relationships with peers and counterparts from public sector agencies Agency objectives, roles and responsibilities Duties of peers and counterparts from public service agencies National power agenda and objectives Methods to identify mutual agency interests Methods to collaborate on strategic projects 	<ul style="list-style-type: none"> Commercial benefits of building inter-agency relationships Upcoming trends in the industry Market insights Best practices for stakeholder relationship management Agency objectives, roles and responsibilities Duties of peers and counterparts from public service agencies National power agenda and objectives Methods to identify mutual agency interests Methods to collaborate on strategic projects
Abilities			<ul style="list-style-type: none"> Build working relationships with peers and counterparts from public sector agencies Perform inter-agency relationship management activities Plan activities and processes for managing inter-agency relationships 	<ul style="list-style-type: none"> Review existing inter-agency relationship management programmes Develop inter-agency relationship management plans Manage inter-agency collaboration projects 	<ul style="list-style-type: none"> Build an understanding of agency objectives, priorities Develop inter-agency relationship management strategies Guide operational plan development to support achievement of inter- 	<ul style="list-style-type: none"> Establish inter-agency relationship management framework Lead inter-agency collaboration projects and initiatives Refine inter-agency collaboration projects according to upcoming

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			<ul style="list-style-type: none"> • Consult with peers and counterparts for knowledge sharing and to meet agency objectives • Identify potential opportunities for collaboration 	<ul style="list-style-type: none"> • Establish strong credibility with peers and counterparts from public sector agencies • Recommend opportunities for inter-agency collaboration to ensure mutual benefit and support agency priorities • Facilitate knowledge sharing interactions 	<p>agency relationship management strategies</p> <ul style="list-style-type: none"> • Set key performance indicators to evaluate inter-agency relationship management • Analyse opportunities for inter-agency collaboration to ensure mutual benefit and support agency priorities 	<p>market trends and sector insights</p> <ul style="list-style-type: none"> • Champion inter-agency collaboration to achieve agency and sector objectives
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